

Juillet 2025

Guide d'utilisation de la plateforme d'e-learning



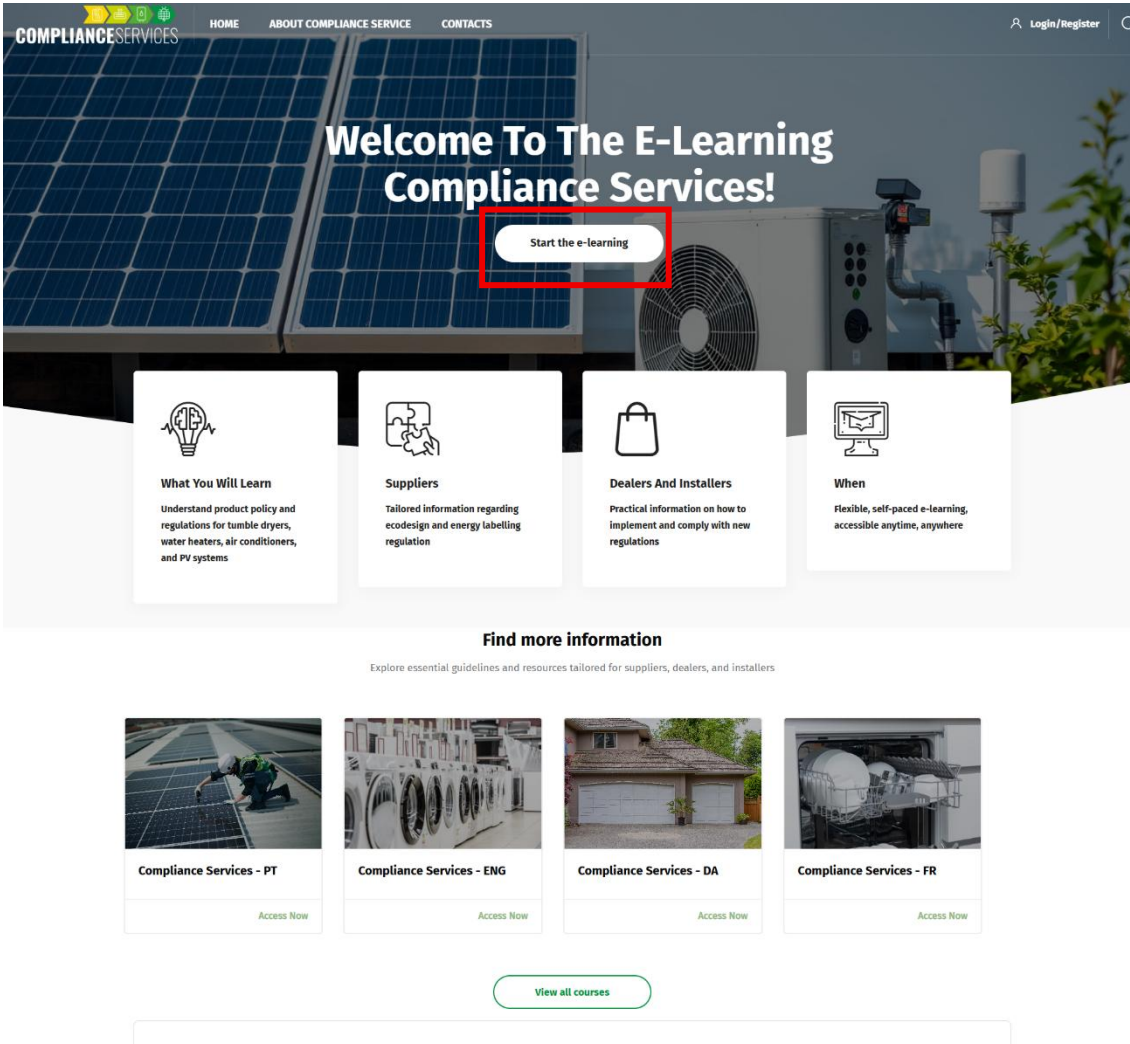
WWW.PRODUCT-COMPLIANCE-SERVICES.EU/FR

Étape 1 : accès à la plateforme d'e-learning

Ouvrez la page d'accueil de la plateforme d'e-learning dans votre navigateur web.

<https://elearningcomplianceservices.adene.pt/>

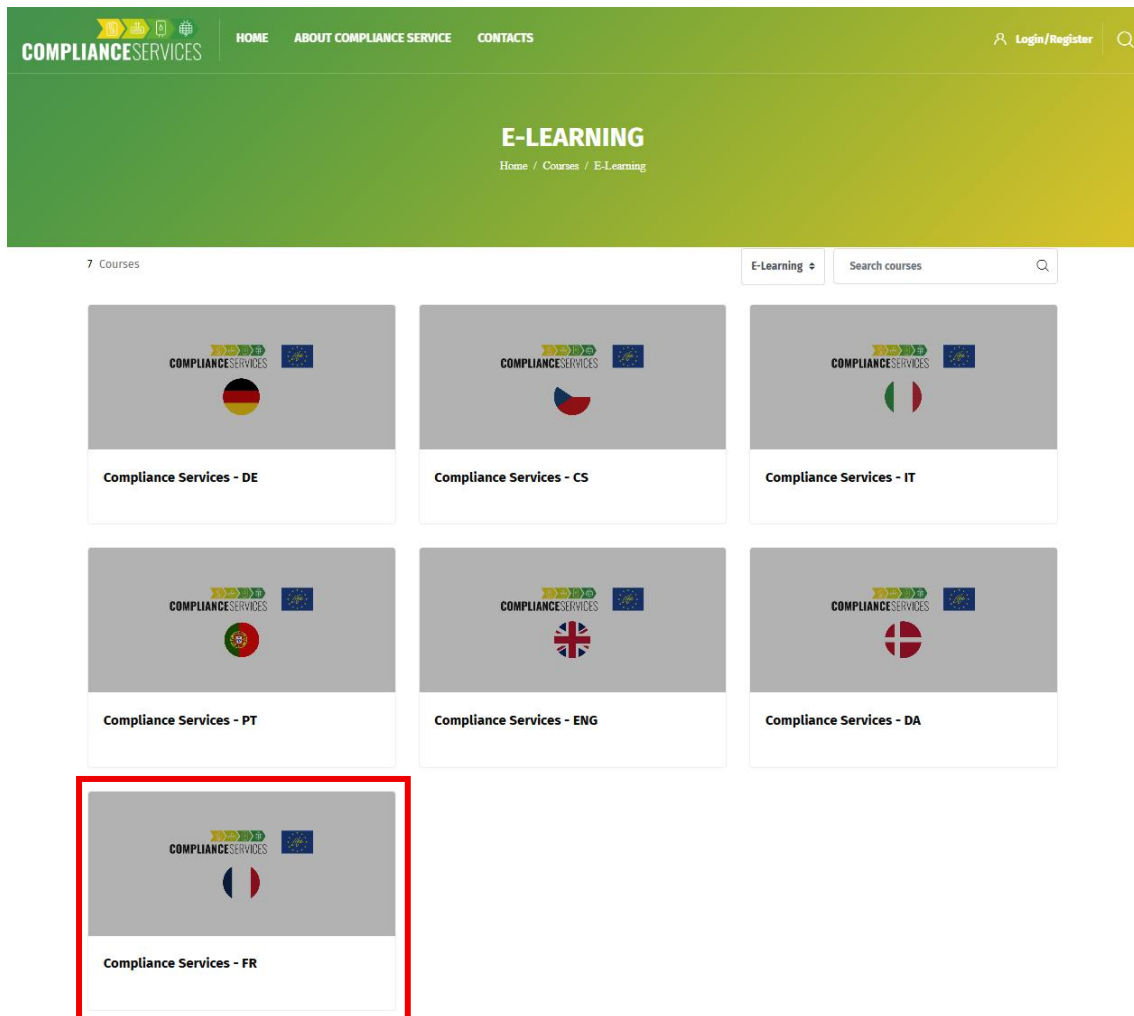
Cliquez sur « **Start the e-learning** ».



The screenshot shows the homepage of the Compliance Services e-learning platform. The header includes the logo 'COMPLIANCE SERVICES' and navigation links for 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. A search bar with 'Login/Register' is in the top right. The main banner features a background image of solar panels and an air conditioning unit, with the text 'Welcome To The E-Learning Compliance Services!' and a prominent 'Start the e-learning' button highlighted with a red box. Below the banner are four white boxes with icons and text: 'What You Will Learn' (lightbulb icon), 'Suppliers' (puzzle pieces icon), 'Dealers And Installers' (shopping bag icon), and 'When' (computer monitor icon). A 'Find more information' section follows, with a sub-header 'Explore essential guidelines and resources tailored for suppliers, dealers, and installers'. This section contains four cards for different languages: 'Compliance Services - PT' (solar panels), 'Compliance Services - ENG' (washing machines), 'Compliance Services - DA' (garage), and 'Compliance Services - FR' (dishwasher). Each card has an 'Access Now' link. At the bottom of this section is a 'View all courses' button.

Étape 2 : sélection de la langue

Cliquez sur « Compliance Services – FR » pour accéder aux cours en français.



The screenshot displays the 'E-LEARNING' section of the Compliance Services website. The header includes the logo, navigation links (HOME, ABOUT COMPLIANCE SERVICE, CONTACTS), and user options (Login/Register). The main content area shows a grid of seven course cards, each representing a different language. The cards are arranged in two rows: three in the top row and four in the bottom row. The 'Compliance Services - FR' card is highlighted with a red border. Each card features the Compliance Services logo, the European Union flag, and a circular icon representing the language's flag. Below the icon, the course title is displayed.

Language	Course Title
DE	Compliance Services - DE
CS	Compliance Services - CS
IT	Compliance Services - IT
PT	Compliance Services - PT
ENG	Compliance Services - ENG
DA	Compliance Services - DA
FR	Compliance Services - FR

Étape 3 : connexion à votre compte ou création d'un compte

Si vous n'avez pas de compte, créez-en un (étape suivante du guide).

Si vous avez déjà un compte, passez à l'étape 7.

COMPLIANCE SERVICES
Login to your account

Username or email

Password

[Forgot Password?](#)

Log in

Cookies must be enabled in your browser

Or

Is this your first time here?
For full access to this site, you first need to create an account.

Create new account

Étape 4 : création d'un nouveau compte

Pour créer un compte, remplissez tous les champs du formulaire.

Sélectionnez votre rôle et la langue souhaitée pour avoir accès aux cours qui vous intéressent.

COMPLIANCE SERVICES
New account
Have an account? [Login](#)

Username / Email [Ⓢ]

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as *, -, or #

Password [Ⓢ]

Email address [Ⓢ]

Email (again) [Ⓢ]

First name [Ⓢ]

Last name [Ⓢ]

City/town

Country
Select a country ▾

Other Info

Role [Ⓢ]
Supplier ▾

Institution

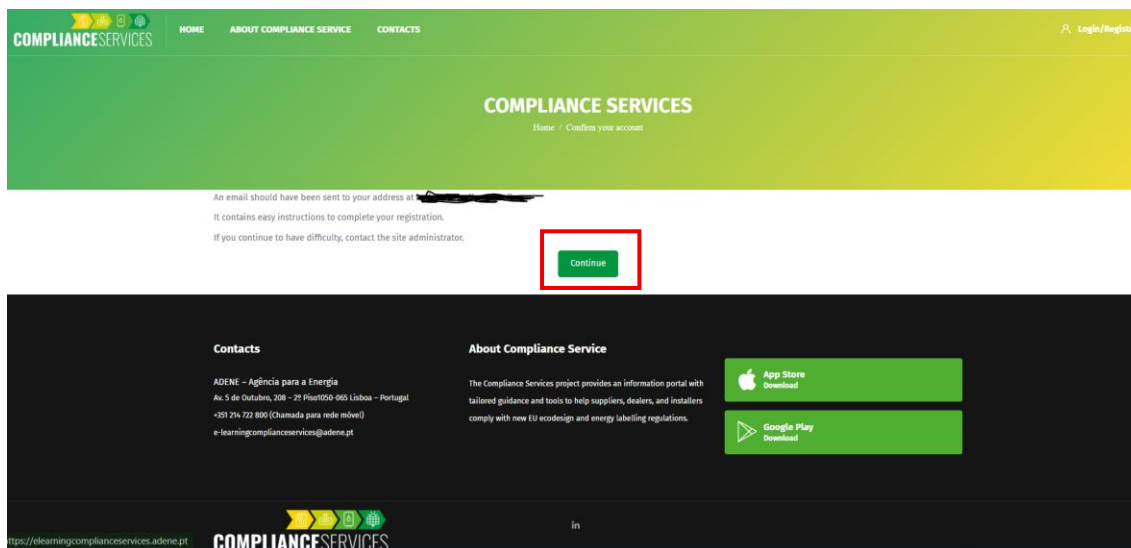
Language
Āestina (cs) ▾

[Create my new account](#) [Cancel](#)

[Ⓢ] Required

Étape 5 : e-mail de confirmation

Une fois le formulaire envoyé, vous recevrez un e-mail. Cliquez sur « Continue » pour revenir à la page d'accueil. Vous devez cliquer sur le lien reçu par e-mail pour terminer le processus d'inscription.



The screenshot shows the 'COMPLIANCE SERVICES' website. The header includes the logo and navigation links: HOME, ABOUT COMPLIANCE SERVICE, CONTACTS, and a user menu with 'Login/Register'. The main content area has a green background with the text 'COMPLIANCE SERVICES' and a breadcrumb 'Home / Confirm your account'. Below this, a message states: 'An email should have been sent to your address at [redacted]. It contains easy instructions to complete your registration. If you continue to have difficulty, contact the site administrator.' A green 'Continue' button is highlighted with a red box. The footer contains contact information for ADENE, an 'About Compliance Service' section, and app download buttons for the App Store and Google Play.

COMPLIANCE SERVICES
Home / Confirm your account

An email should have been sent to your address at [redacted].
It contains easy instructions to complete your registration.
If you continue to have difficulty, contact the site administrator.

[Continue](#)

Contacts
ADENE – Agência para a Energia
Av. 5 de Outubro, 208 – 2º Piso|1050-065 Lisboa – Portugal
+351 214 722 800 (Chamada para rede móvel)
e-learning@complianceservices.adene.pt

About Compliance Service
The Compliance Services project provides an information portal with tailored guidance and tools to help suppliers, dealers, and installers comply with new EU ecodesign and energy labelling regulations.

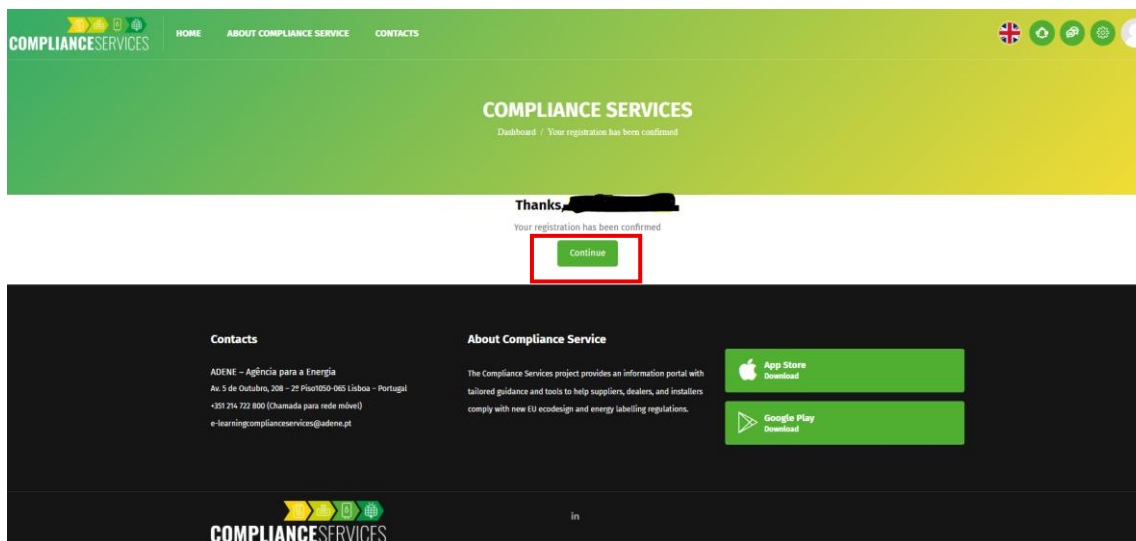
[App Store Download](#)

[Google Play Download](#)

<https://elearning.complianceservices.adene.pt> **COMPLIANCE SERVICES** in

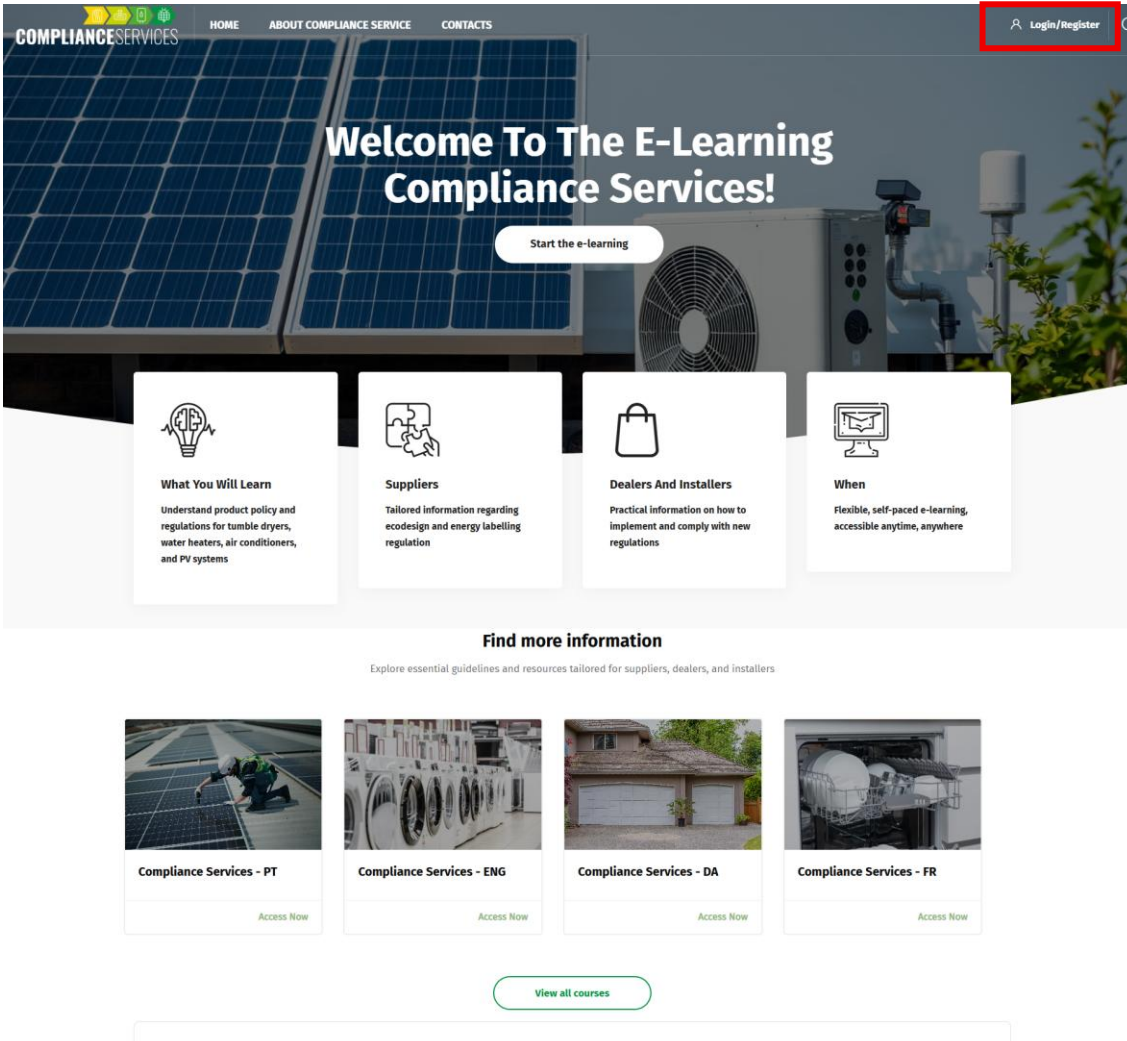
Étape 6 : confirmation de la création de compte

Une fois que vous avez cliqué sur le lien, vous êtes redirigé vers une page de confirmation sur la plateforme d'e-learning. Cliquez sur « Continue ».



Étape 7 : accès à la page de connexion à votre compte

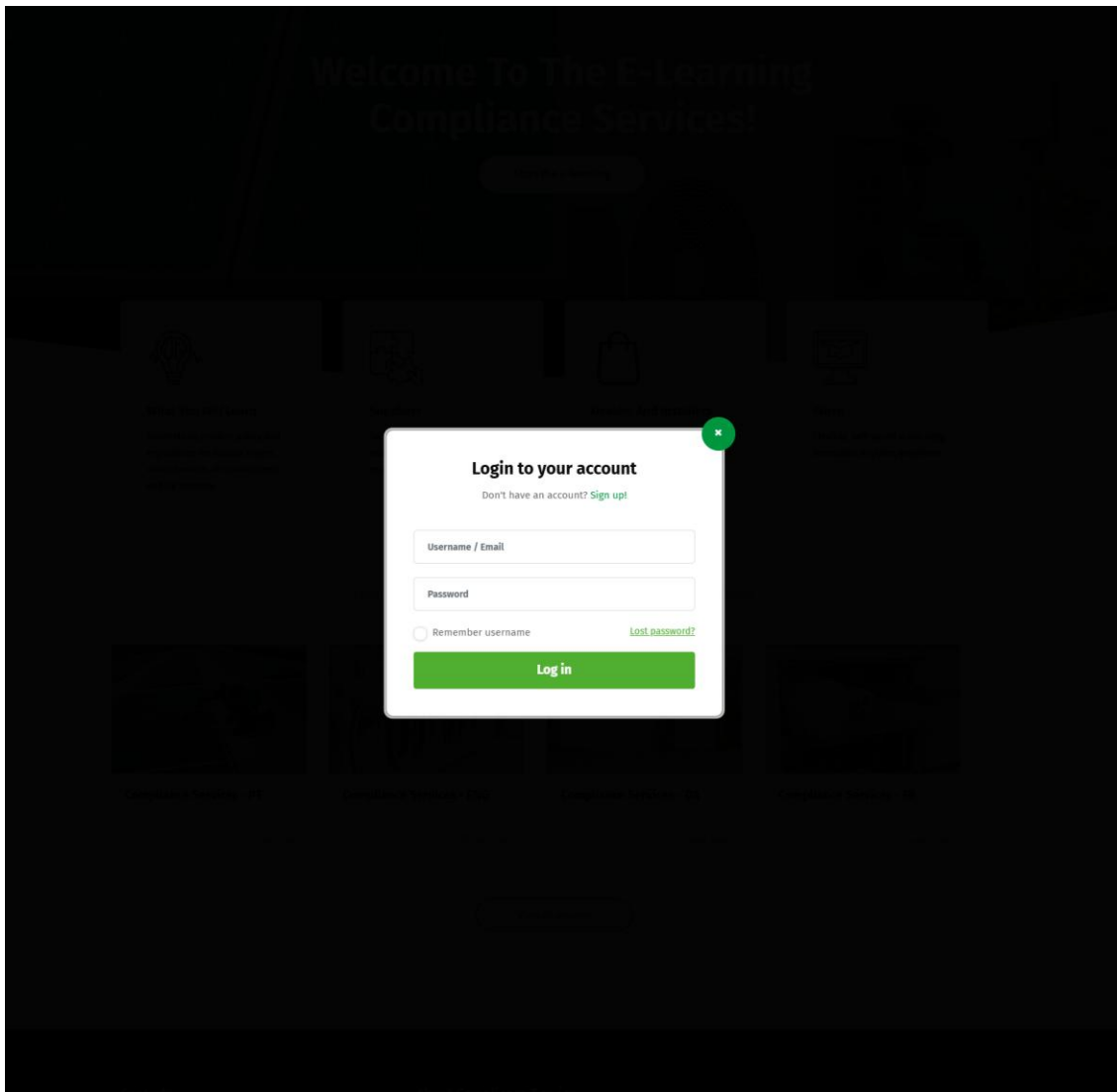
Pour accéder à la page de connexion, cliquez sur « Login/Register » en haut à droite de la page d'accueil.



The screenshot shows the homepage of the Compliance Services website. At the top, there is a navigation bar with the logo 'COMPLIANCE SERVICES' and links for 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. A red box highlights the 'Login/Register' link in the top right corner. The main content area features a large banner with the text 'Welcome To The E-Learning Compliance Services!' and a 'Start the e-learning' button. Below the banner are four white boxes with icons and text: 'What You Will Learn' (lightbulb icon), 'Suppliers' (puzzle pieces icon), 'Dealers And installers' (shopping bag icon), and 'When' (computer monitor icon). Each box contains a brief description of the content. Below these boxes is a section titled 'Find more information' with a sub-heading 'Explore essential guidelines and resources tailored for suppliers, dealers, and installers'. This section contains four image-based cards for 'Compliance Services - PT', 'Compliance Services - ENG', 'Compliance Services - DA', and 'Compliance Services - FR', each with an 'Access Now' button. At the bottom of this section is a 'View all courses' button.

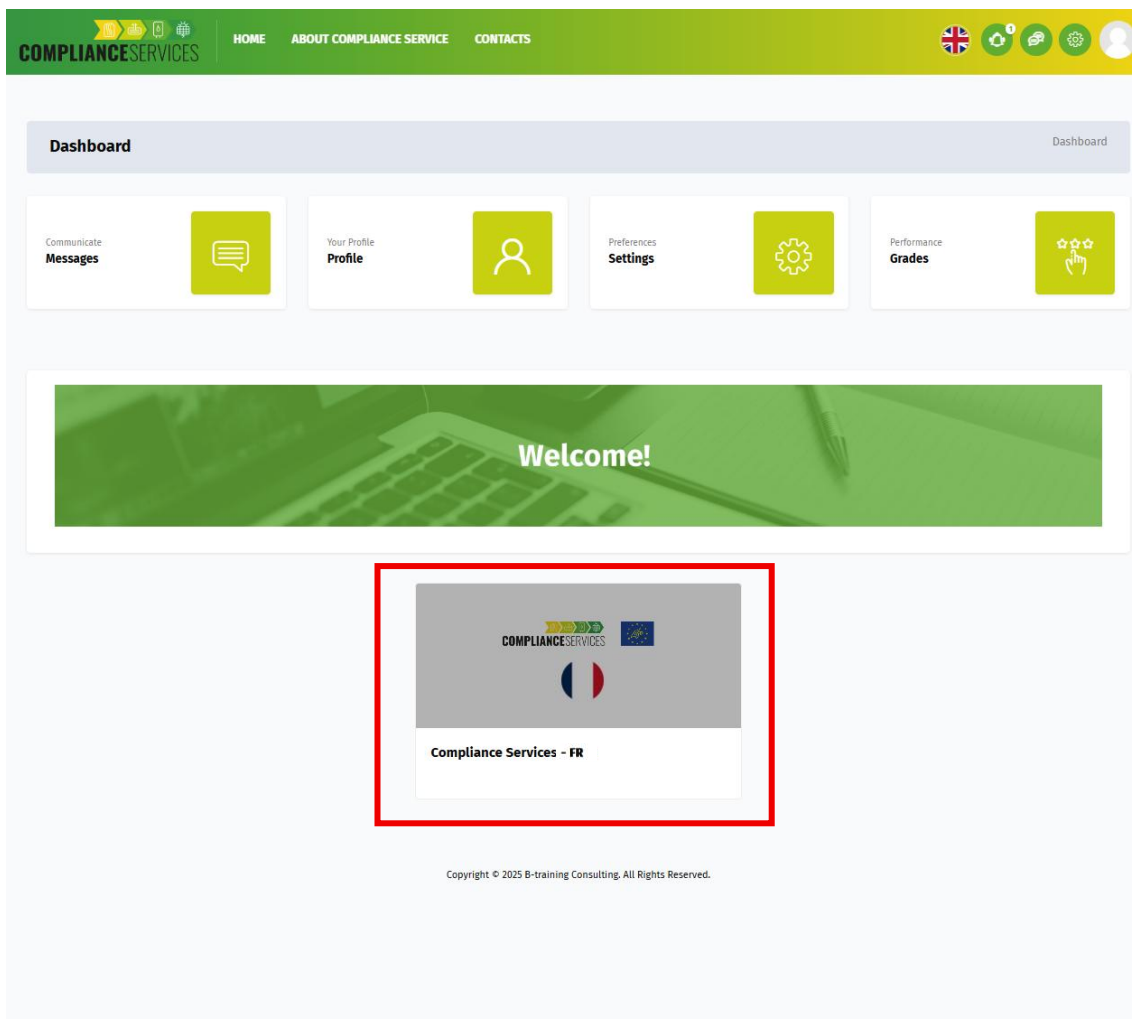
Étape 8 : connexion à votre compte

Pour vous connecter à votre compte, saisissez votre nom d'utilisateur/adresse e-mail et votre mot de passe. Si vous avez oublié votre mot de passe, cliquez sur « Lost password » pour rétablir l'accès à votre compte.



Étape 9 : accès au cours

Votre tableau de bord vous propose les cours auxquels vous avez accès. Cliquez sur un cours pour y accéder.



The screenshot displays the user interface of the Compliance Services platform. At the top, a green navigation bar contains the logo 'COMPLIANCE SERVICES' and menu items: 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. On the right side of the navigation bar, there are icons for a flag, a home button, a chat bubble, a gear, and a user profile. Below the navigation bar, a 'Dashboard' header is visible. The main content area features four white cards with green icons: 'Communicate Messages' (speech bubble), 'Your Profile Profile' (person icon), 'Preferences Settings' (gear icon), and 'Performance Grades' (stars icon). A large green banner with a laptop background and the text 'Welcome!' is positioned below these cards. In the center, a course card is highlighted with a red border; it features the 'COMPLIANCE SERVICES' logo, the European Union flag, the French flag, and the text 'Compliance Services - FR'. At the bottom of the page, a small copyright notice reads: 'Copyright © 2025 B-training Consulting. All Rights Reserved.'

Étape 10 : inscription au cours

Pour vous inscrire à un cours, cliquez sur « Enrol me ».

The screenshot shows the 'Enrolment options' page on the Compliance Services website. At the top, there is a navigation menu with 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. A green header bar contains the breadcrumb 'Dashboard / Enrolment options'. Below this, the 'Enrolment options' section is displayed, including a course card for 'Compliance Services - FR' and a 'Self enrolment (Student)' section with an 'Enrol me' button highlighted by a red box.

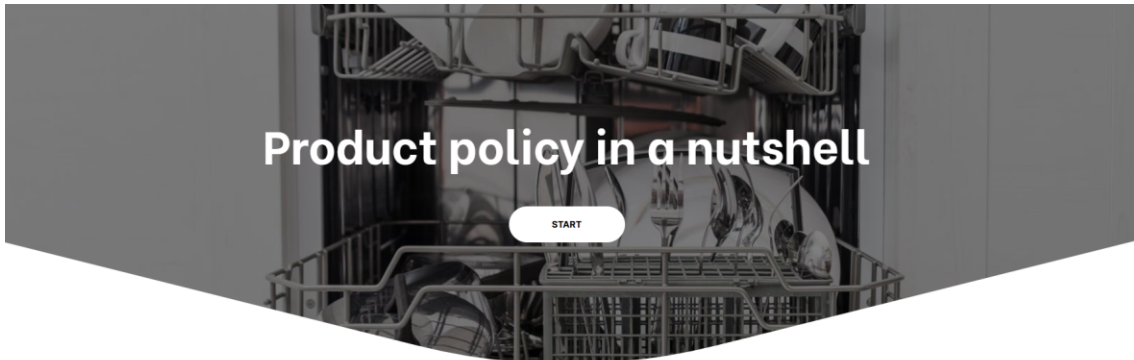
Étape 11 : navigation dans les modules

Le cours se compose de plusieurs modules. Pour commencer le cours, cliquez sur le bouton « Content » du premier module.

The screenshot displays the user interface for the 'COMPLIANCE SERVICES - ENG' course. At the top, there is a navigation bar with the course title and breadcrumb trail: 'Dashboard / My courses / Compliance Services - ENG'. Below this is a secondary navigation bar with tabs for 'Course', 'Participants', 'Grades', 'Competencies', and 'More'. The main content area is titled 'Course Content' and lists three modules. The first module, 'Welcome!', contains a large graphic with the 'COMPLIANCE SERVICES' logo and the 'Life' logo. The second module, 'Product policy in a nutshell', has a 'Content' button highlighted with a red box, followed by a 'Quiz' and a 'Certificate'. The third module, 'Ecodesign & Energy Labelling Regulations for Tumble Dryers - Dealer', also has a 'Content' button, followed by a 'Quiz' and a 'Certificate'. A 'To do' button is visible next to the first module's content, and a 'Done' button is next to the third module's content. An 'Options' button is located at the bottom left of the content area.

Étape 12 : introduction du cours

Lisez les instructions de navigation et consultez le contenu de chaque module.



Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor the granting authority can be held responsible for them.

Welcome to the course Product policy in a nutshell!

To explore the different contents, use the menu below or click in the **START** button above.

Navigate through the contents by using the side menu or the bars at the top and bottom of each page, this way you will be able to quickly access the previous and next content, respectively.

1. INTRO

- The legal context of product policy
- How do we achieve energy efficiency in for more efficient products?

2. ECODSIGN DIRECTIVE (2009/125/EC)

- Ecodesign Directive (2009/125/EC)
- 2.1 Ecodesign Directive (2009/125/EC) – “old” ecodesign framework
- 2.2 Delegated Regulations
- 2.3 Environmental Requirements in Ecodesign Regulations
- 2.4 Structure of Product-Specific Ecodesign Regulations

3. ECODSIGN FOR SUSTAINABLE PRODUCTS REGULATION (ESPR) - REGULATION (EU) 2024/1781

- Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
- Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781

4. ENERGY LABELLING REGULATION (EU) 2017/1369

Étape 13 : cours

Suivez le cours à votre rythme. Vous pouvez faire une pause dès que vous le souhaitez, votre progression est automatiquement enregistrée. Pour reprendre le cours là où vous en étiez, il vous suffit de vous reconnecter à votre compte.

The legal context of product policy

Energy Efficiency Directive (EU) 2023/1791

Energy Performance of Buildings Directive EU/2024/75

Ecodesign Directive 2009/125/EC

Energy Labelling Regulation (EU) 2017/1369

Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781

Energy Efficiency Financing
European Structural Investment Funds, Horizon 2020; LIFE + funding; European Funds for Strategic Investment; Member States' programmes; and so on.

How do we achieve energy efficiency in product design?

1. INTRO

- 1. The legal context of product policy
- 2. How do we achieve energy efficiency in for more efficient products?

2. ECODSIGN DIRECTIVE (2009/125/EC)

- 2.1 Ecodesign Directive (2009/125/EC) – “old” ecodesign framework
- 2.2 Delegated Regulations
- 2.3 Environmental Requirements in Ecodesign Regulations
- 2.4 Structure of Product-Specific Ecodesign Regulations

3. ECODSIGN FOR SUSTAINABLE PRODUCTS REGULATION (ESPR) - REGULATION (EU) 2024/1781

- 3. Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
- 3. Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781

4. ENERGY LABELLING REGULATION (EU) 2017/1369

- 4. Energy Labelling Regulation (EU) 2017/1369
- 4. Energy Labelling Regulation (EU) 2017/1369
- 4.1 The new energy label
- 4.2 Transition Period
- 4.3 Key Dates to Keep

Étape 14 : fin du cours

Une fois que vous avez lu l'intégralité du cours, cliquez sur « Quiz » pour accéder au questionnaire d'évaluation.

Review mode

Product policy in a nutshell
100% COMPLETE

How to register your products in EPREL

13. IMPORTING PRODUCTS

Importing Products

14. INTRODUCING YOUR PRODUCT ON THE MARKET

Introducing your product on the market

14.1 Placing on the Market vs. Putting into Service

14.2 Making Available on the Market

14.3 Putting into Service

14.4 Assembling your product

15. MARKET SURVEILLANCE

Market Surveillance

15.1 Market Surveillance Overview

15.2 Market Surveillance - Suppliers

15.3 Market Surveillance - Dealers

CONCLUSION

More information

Conclusion

Congratulations!

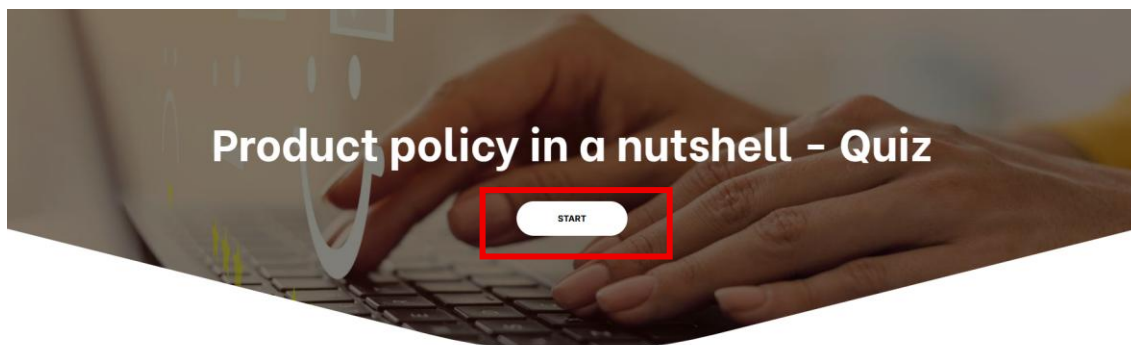
You have reached the end of the content.

You can review or proceed to the quiz.

QUIZ

Étape 15 : ouverture du quiz

Cliquez sur « Start » pour ouvrir le quiz.



Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor the granting authority can be held responsible for them.

Welcome to the course Product Policy in a Nutshell!

Click in the **START** button above to access to the quiz.

Étape 16 : quiz

Lisez les instructions du quiz puis cliquez sur « Start » pour accéder aux cinq questions sur le cours.

Quiz

The test consists of five (5) questions of multiple choice, evaluated over a total of 100%, of which it is necessary to hit 50% to complete the course.

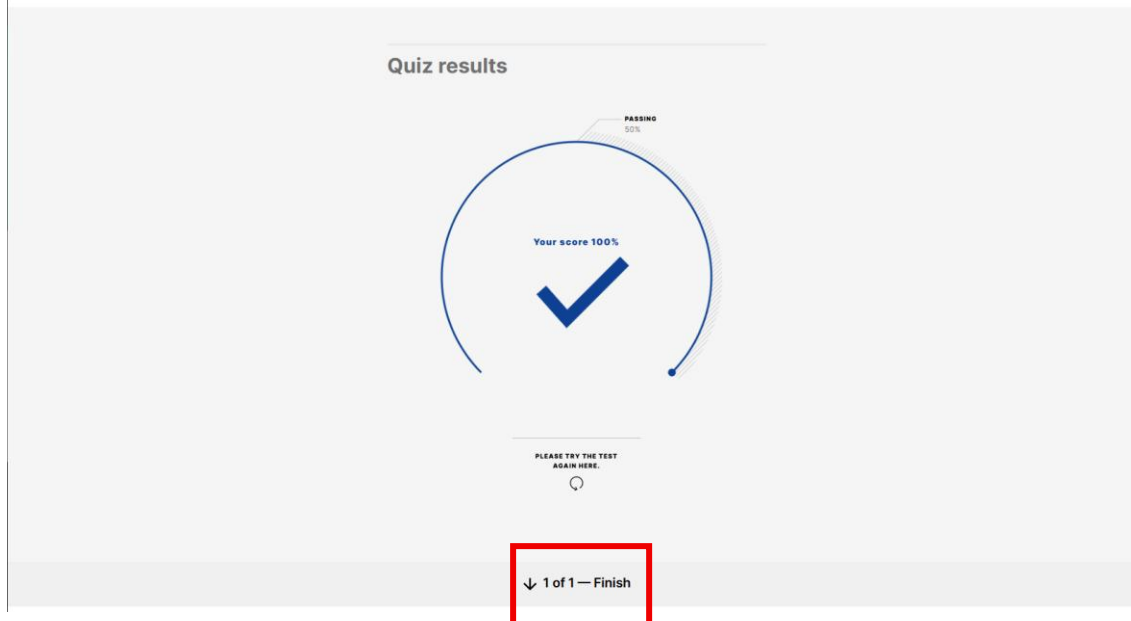
For the purposes of the final evaluation, there are three attempts to answer, so it is advisable to carefully review all questions.

[START >](#)

Étape 17 : résultats du quiz

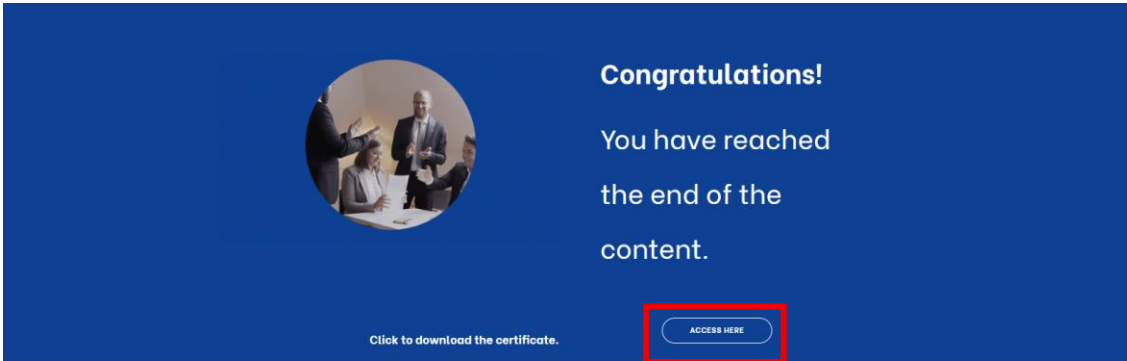
Après avoir répondu à toutes les questions, vous obtenez votre résultat. Une fois le quiz réussi, cliquez sur « Finish » pour obtenir votre certificat.

Review mode



Étape 18 : fin du quiz

Pour accéder au téléchargement de votre certificat, cliquez sur « Access here ».



Congratulations!

You have reached
the end of the
content.

[Click to download the certificate.](#)

[ACCESS HERE](#)

Étape 19 : téléchargement du certificat

Pour télécharger votre certificat, cliquez sur « Get Certificate ». Si vous souhaitez accéder au module suivant, cliquez sur « Content ► ».

The screenshot displays the 'COMPLIANCE SERVICES - ENG' web application. The top navigation bar includes 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. The main content area features a 'Simple Certificate' section with sub-options: 'Issue a test certificate', 'Issued certificates', and 'Bulk operations'. A central instruction reads: 'Click the button below to open your certificate in a new browser window.' Below this, a 'Get Certificate' button is highlighted with a red box. To the left is a 'Quiz' button, and to the right is a 'Content ►' button, also highlighted with a red box. A 'Jump to...' search field is positioned between the 'Quiz' and 'Content' buttons. The footer contains contact information for ADENE, an 'About Compliance Service' section, and download links for the App Store and Google Play.



AUSTRIAN ENERGY AGENCY

Le projet Compliance Services est coordonné par l'Austrian Energy Agency.



WWW.PRODUCT-COMPLIANCE-SERVICES.EU/FR

Le projet **Compliance Services** est co-financé par le programme LIFE sous le numéro de contrat 101120843.

Co-financé par l'Union européenne. Les points de vue et opinions exprimés sont ceux du ou des auteurs et ne reflètent pas nécessairement ceux de l'Union européenne ou de la CINEA. Ni l'Union européenne, ni l'autorité qui accorde la subvention ne peuvent en être tenues responsables.