

July 2025

Step-by-step guide to access the E-learning



WWW.PRODUCT-COMPLIANCE-SERVICES.EU

Step 1: Accessing the Training Platform

Start by visiting the training platform's homepage.

<https://elearningcomplianceservices.adene.pt/>

Click on “**Start E-learning**”.

COMPLIANCE SERVICES HOME ABOUT COMPLIANCE SERVICE CONTACTS Login / Register

Welcome To The E-Learning Compliance Services!

[Start the e-learning](#)

- What You Will Learn**
Understand product policy and regulations for tumble dryers, water heaters, air conditioners, and PV systems
- Suppliers**
Tailored information regarding codesign and energy labelling regulation
- Dealers And Installers**
Practical information on how to implement and comply with new regulations
- When**
Flexible, self-paced e-learning, accessible anytime, anywhere

Find more information

Explore essential guidelines and resources tailored for suppliers, dealers, and installers.

- Compliance Services - PT**
[Access Now](#)
- Compliance Services - ENG**
[Access Now](#)
- Compliance Services - DA**
[Access Now](#)
- Compliance Services - FR**
[Access Now](#)

[View all courses](#)

Step 2: Select the language of the e-learning course

Select the preferred language course for enrolment.

The screenshot shows the 'E-LEARNING' section of the Compliance Services website. The page features a green header with the 'COMPLIANCE SERVICES' logo and navigation links for 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. A search bar and 'Login/Register' link are also present. Below the header, the page displays '7 Courses' and a grid of course cards. Each card includes the 'COMPLIANCE SERVICES' logo, a European Union flag, and a national flag representing the course language. The 'Compliance Services - ENG' card is highlighted with a red border. The visible course cards are:

- Compliance Services - DE (German flag)
- Compliance Services - CS (Czech flag)
- Compliance Services - IT (Italian flag)
- Compliance Services - PT (Portuguese flag)
- Compliance Services - ENG (UK flag)
- Compliance Services - DA (Danish flag)
- Compliance Services - FR (French flag)

Step 3: Log in or create an account

If you don't have an account, please create one, see step 4.

If you have an account already, please jump to step 7.

COMPLIANCE SERVICES
Login to your account

Username or email

Password

[Forgot Password?](#)

Log in

Cookies must be enabled in your browser

Or

Is this your first time here?
For full access to this site, you first need to create an account.

Create new account

Step 4: Create a new account

Complete all the fields to create an account.

Select your role and language, as this determines the different content that you should access.

COMPLIANCE SERVICES
New account
Have an account? [login](#)

Username / Email [Ⓢ]

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as *, -, or #

Password [Ⓢ]

Email address [Ⓢ]

Email (again) [Ⓢ]

First name [Ⓢ]

Last name [Ⓢ]

City/town

Country
Select a country [Ⓢ]

Other info

Role [Ⓢ]
Supplier [Ⓢ]

Institution

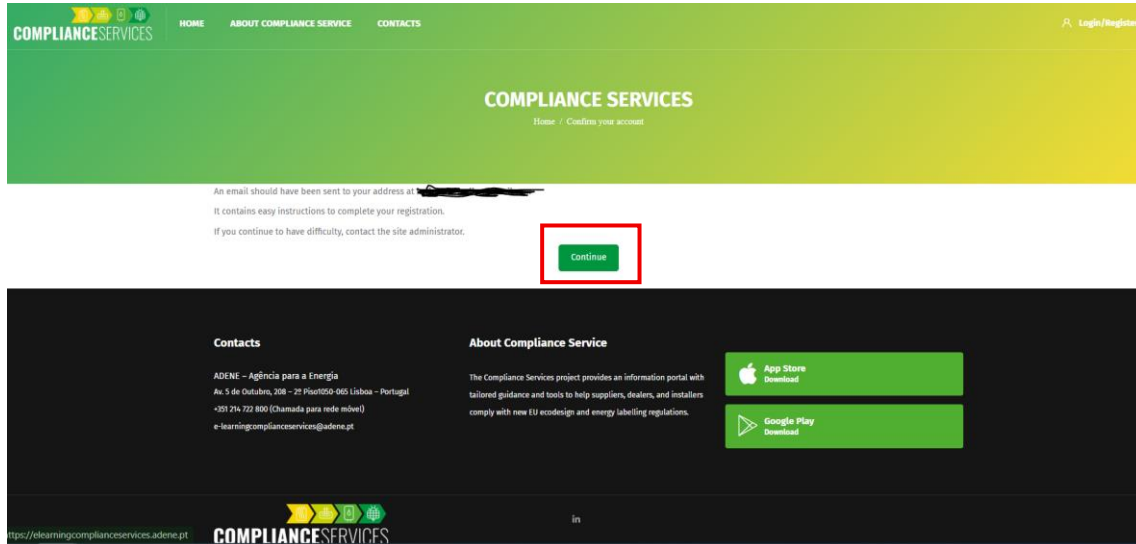
Language
Čeština (cs) [Ⓢ]

[Create my new account](#) [Cancel](#)

[Ⓢ] Required

Step 5: New account final information message

Once the form is submitted, you will receive an email. After this, click “continue” to go to the homepage. To complete the process, confirm your information. Please click on the link to complete the process.



The screenshot shows the Compliance Services website interface. At the top, there is a navigation bar with the logo 'COMPLIANCE SERVICES' and links for 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. A search icon and 'Login/Register' link are also present. The main content area has a green header with 'COMPLIANCE SERVICES' and a breadcrumb trail 'Home / Confirm your account'. Below this, a message states: 'An email should have been sent to your address at [redacted]. It contains easy instructions to complete your registration. If you continue to have difficulty, contact the site administrator.' A green 'Continue' button is highlighted with a red box. The footer contains contact information for ADENE, an 'About Compliance Service' section, and app download buttons for the App Store and Google Play. The footer also includes the website URL 'http://elearning.complianceservices.adene.pt' and the 'COMPLIANCE SERVICES' logo.

COMPLIANCE SERVICES HOME ABOUT COMPLIANCE SERVICE CONTACTS Login/Register

COMPLIANCE SERVICES
Home / Confirm your account

An email should have been sent to your address at [redacted].
It contains easy instructions to complete your registration.
If you continue to have difficulty, contact the site administrator.

[Continue](#)

Contacts
ADENE – Agência para a Energia
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+351 214 722 800 (Chamada para rede móvel)
e-learning@complianceservices.adene.pt

About Compliance Service
The Compliance Services project provides an information portal with tailored guidance and tools to help suppliers, dealers, and installers comply with new EU ecodesign and energy labelling regulations.

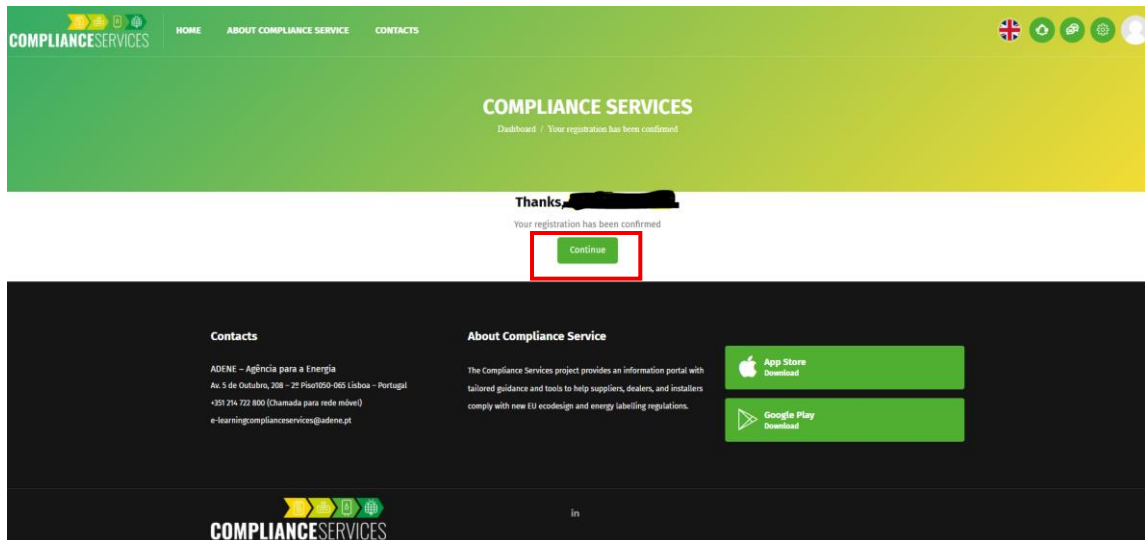
[App Store Download](#)

[Google Play Download](#)

<http://elearning.complianceservices.adene.pt> **COMPLIANCE SERVICES** in

Step 6: Account confirmation

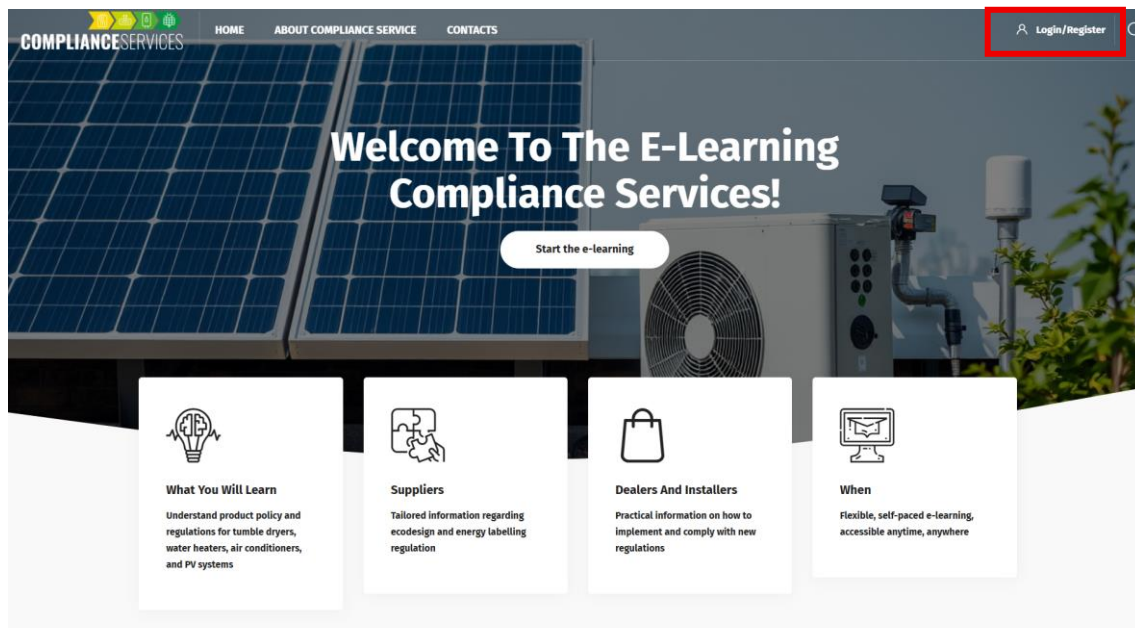
After you have confirmed your account, you will be directed to a confirmation page on the e-learning platform. Please click “Continue”.



The screenshot displays the Compliance Services dashboard. At the top, there is a navigation bar with the logo and menu items: HOME, ABOUT COMPLIANCE SERVICE, and CONTACTS. On the right side of the navigation bar, there are icons for a flag, a refresh button, a search icon, a settings gear, and a user profile. The main content area has a green header with the text "COMPLIANCE SERVICES" and a sub-header "Dashboard / Your registration has been confirmed". Below this, a "Thanks" message is followed by a redacted name and the text "Your registration has been confirmed". A green "Continue" button is highlighted with a red rectangular box. The footer section is dark and contains three columns: "Contacts" with ADENE information, "About Compliance Service" with a description of the project, and two green buttons for "App Store Download" and "Google Play Download". The Compliance Services logo is at the bottom left of the footer.

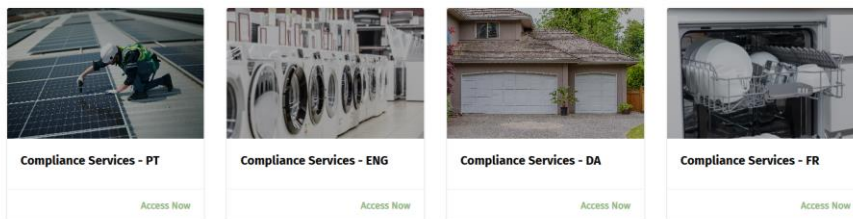
Step 7: Login to your account

Click the top right corner of the homepage to login.



Find more information

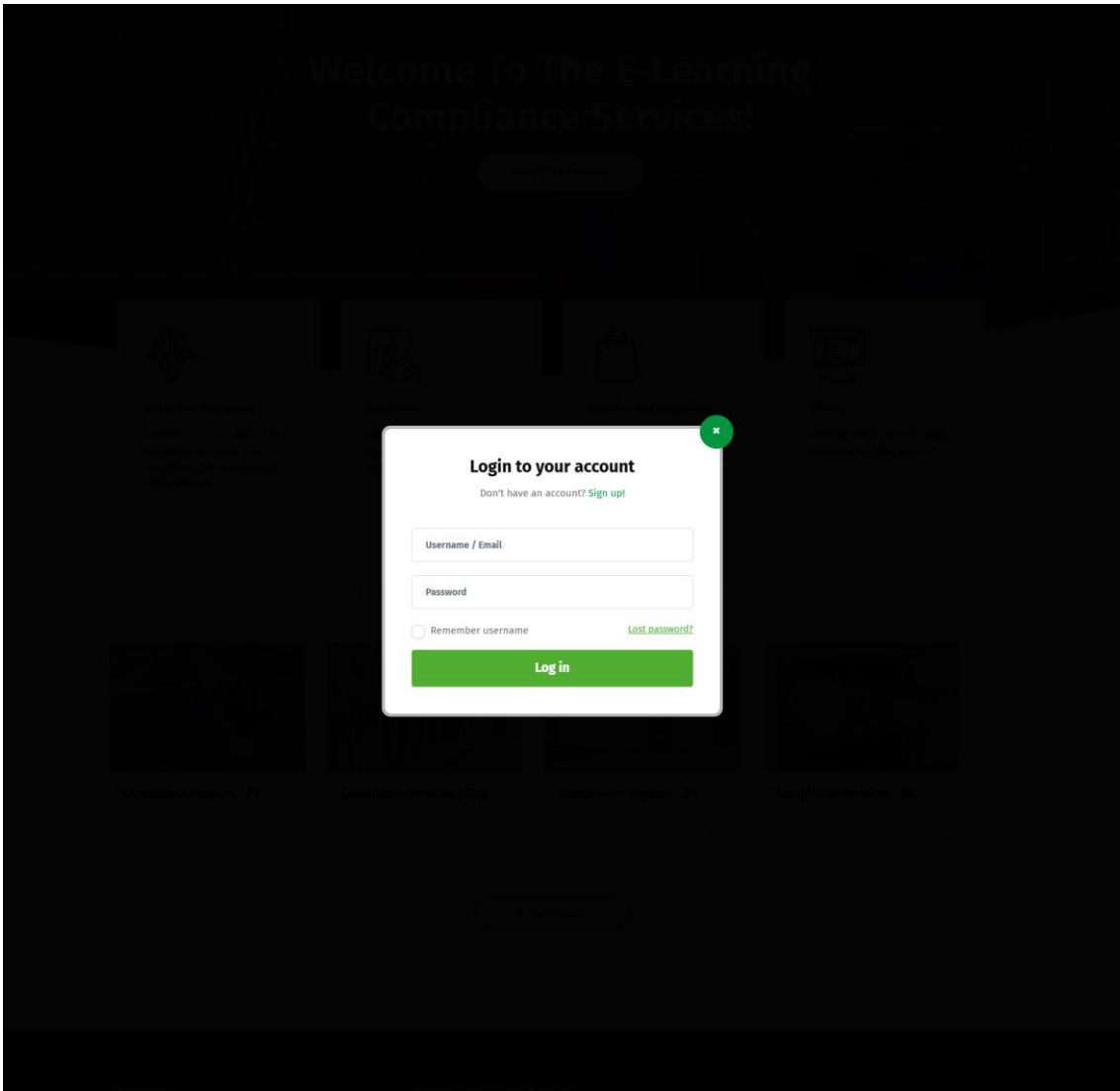
Explore essential guidelines and resources tailored for suppliers, dealers, and installers



[View all courses](#)

Step 8: Login

Enter your username/email and password to login. If you forgot your password, click on “Forgot Password?” to recover it.



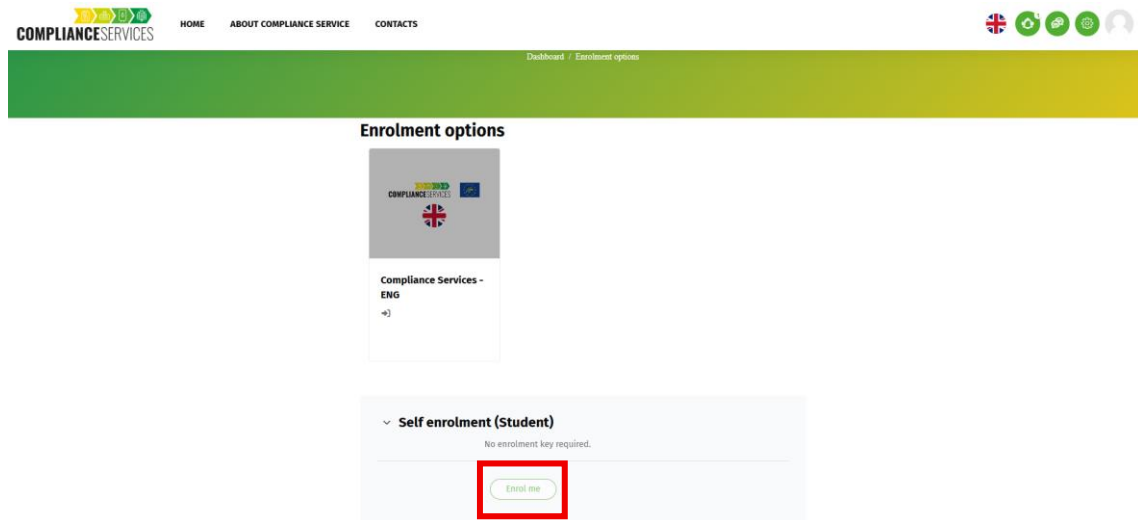
Step 9: Accessing your course

After logging in, the dashboard displays a list of assigned courses. Select a course title to view its content.

The screenshot shows the user interface of the Compliance Services platform. At the top, there is a green navigation bar with the logo 'COMPLIANCE SERVICES' and menu items: HOME, ABOUT COMPLIANCE SERVICE, and CONTACTS. On the right side of the navigation bar, there are icons for a flag, a home button, a chat bubble, a gear, and a user profile. Below the navigation bar, the main content area is titled 'Dashboard' and contains four white cards with green icons: 'Communicate Messages' (speech bubble), 'Your Profile Profile' (person icon), 'Preferences Settings' (gear icon), and 'Performance Grades' (stars icon). A large green banner with a laptop background and the text 'Welcome!' is positioned below the cards. In the center of the dashboard, a white card is highlighted with a red border. This card features the 'COMPLIANCE SERVICES' logo, a UK flag, and the text 'Compliance Services - ENG'. At the bottom of the card, it says 'Copyright © 2025 B-training Consulting, All Rights Reserved.'

Step 10: Enrol in the course

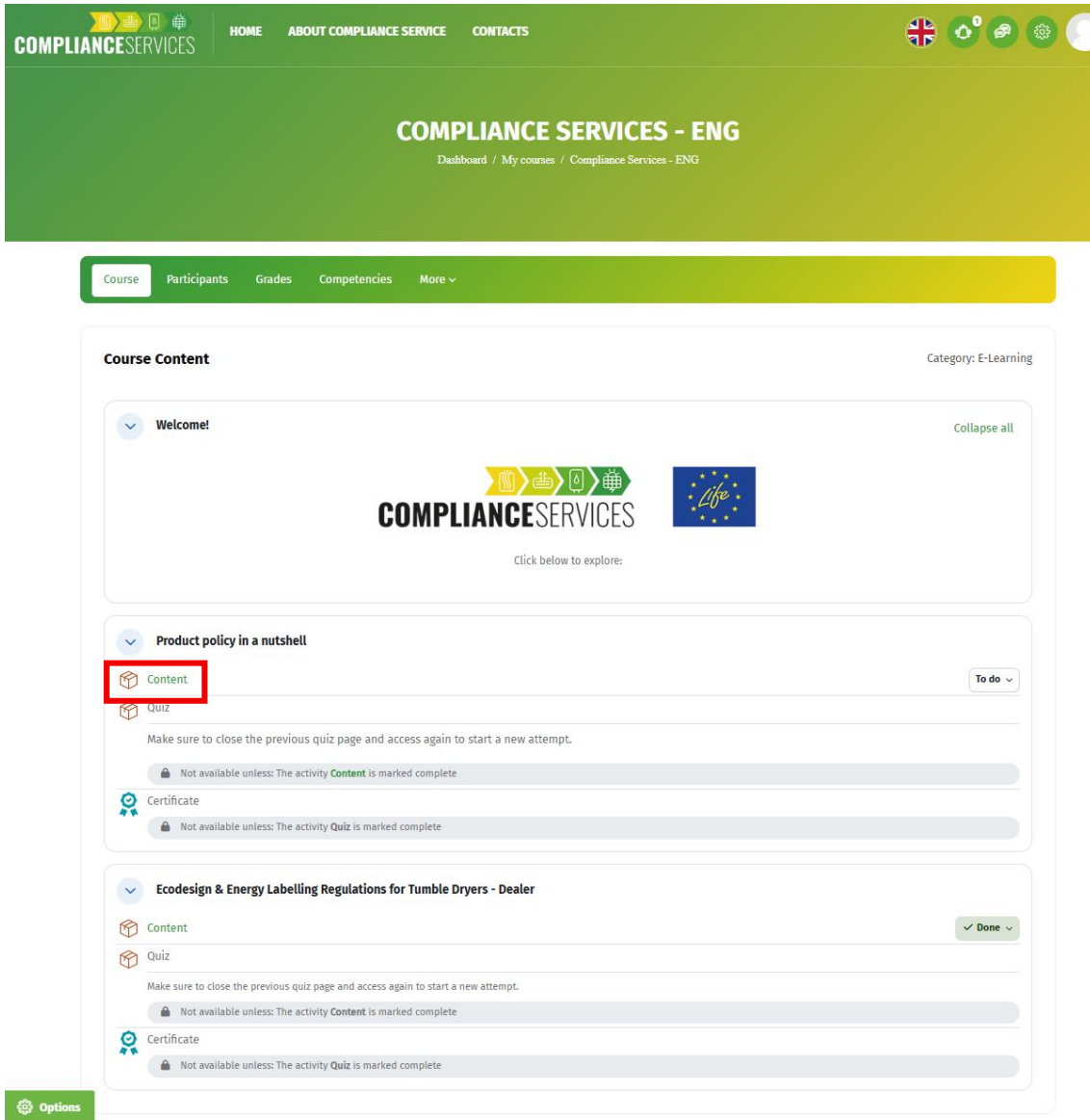
click on “Enrol me”



The screenshot shows the website header with the logo 'COMPLIANCE SERVICES' and navigation links: HOME, ABOUT COMPLIANCE SERVICE, CONTACTS. On the right, there are icons for a flag, a refresh button, a search icon, and a user profile icon. Below the header is a green navigation bar with the text 'Dashboard / Enrolment options'. The main content area is titled 'Enrolment options' and features a course card for 'Compliance Services - ENG' with a right-pointing arrow. Below this is a section for 'Self enrolment (Student)' with the note 'No enrolment key required.' and a button labeled 'Enrol me' which is highlighted with a red rectangular box.

Step 11: Navigating through modules

The course is divided into several modules. Click on the “content” of the first module to begin, and start the e-learning.



The screenshot displays the 'COMPLIANCE SERVICES - ENG' course page. The header includes navigation links for 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS', along with a language selector (UK flag) and user profile icons. The main content area is titled 'COMPLIANCE SERVICES - ENG' and shows a breadcrumb trail: 'Dashboard / My courses / Compliance Services - ENG'. Below this is a navigation bar with 'Course', 'Participants', 'Grades', 'Competencies', and 'More'. The 'Course Content' section is expanded to show three modules. The first module, 'Product policy in a nutshell', is selected and shows a 'Content' item highlighted with a red box. Below 'Content' are 'Quiz' and 'Certificate' items, all marked as 'Not available unless: The activity [Name] is marked complete'. The second module, 'Ecodesign & Energy Labelling Regulations for Tumble Dryers - Dealer', is marked as 'Done'.

COMPLIANCE SERVICES - ENG
Dashboard / My courses / Compliance Services - ENG

Course Participants Grades Competencies More

Course Content Category: E-Learning

Welcome! Collapse all

Product policy in a nutshell

Content To do

Quiz

Make sure to close the previous quiz page and access again to start a new attempt.

Not available unless: The activity **Content** is marked complete

Certificate

Not available unless: The activity **Quiz** is marked complete

Ecodesign & Energy Labelling Regulations for Tumble Dryers - Dealer Done

Content

Quiz

Make sure to close the previous quiz page and access again to start a new attempt.

Not available unless: The activity **Content** is marked complete

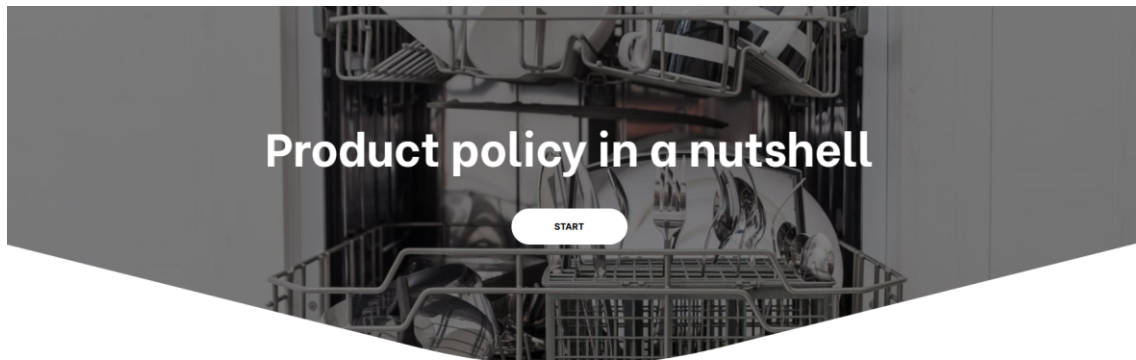
Certificate

Not available unless: The activity **Quiz** is marked complete

Options

Step 12: Instructions on how to navigate the module

Read the navigation instructions and check out the contents that are addressed in each module.



Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or CINEA. Neither the European Union nor the granting authority can be held responsible for them.

Welcome to the course Product policy in a nutshell!

To explore the different contents, use the menu below or click in the **START** button above.

Navigate through the contents by using the side menu or the bars at the top and bottom of each page, this way you will be able to quickly access the previous and next content, respectively.

1. INTRO

- The legal context of product policy
- How do we achieve energy efficiency in for more efficient products?

2. ECODSIGN DIRECTIVE (2009/125/EC)

- Ecodesign Directive (2009/125/EC)
- 2.1 Ecodesign Directive (2009/125/EC) – “old” eco-design framework
- 2.2 Delegated Regulations
- 2.3 Environmental Requirements in Ecodesign Regulations
- 2.4 Structure of Product-Specific Ecodesign Regulations

3. ECODSIGN FOR SUSTAINABLE PRODUCTS REGULATION (ESPR) - REGULATION (EU) 2024/1781

- Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
- Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781

4. ENERGY LABELLING REGULATION (EU) 2017/1369

Step 12: Course

Engage with the course material at your own pace. You may stop at any time; your progress is saved upon logout, so you can resume where you left off.

The screenshot shows a course interface with a sidebar on the left and a main content area on the right. The sidebar contains a table of contents with the following items:

- Product policy in a nutshell (0% COMPLETE)
- 1. INTRO
 - The legal context of product policy
 - How do we achieve energy efficiency in for more efficient products?
- 2. ECODESIGN DIRECTIVE (2009/125/EC)
 - Ecodesign Directive (2009/125/EC)
 - 2.1 Ecodesign Directive (2009/125/EC) – “old” ecodesign framework
 - 2.2 Delegated Regulations
 - 2.3 Environmental Requirements in Ecodesign Regulations
 - 2.4 Structure of Product-Specific Ecodesign Regulations
- 3. ECODESIGN FOR SUSTAINABLE PRODUCTS REGULATION (ESPR) - REGULATION (EU) 2024/1781
 - Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
 - Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
- 4. ENERGY LABELLING REGULATION (EU) 2017/1369
 - Energy Labelling Regulation (EU) 2017/1369
 - Energy Labelling Regulation (EU) 2017/1369
 - 4.1 The new energy label
 - 4.2 Transition Period
 - 4.3 Key Dates to Keep

The main content area features a blue header with the title "The legal context of product policy" and a background image of a person in a suit holding documents. Below the header is a diagram illustrating the relationship between various EU regulations and funding sources. A large green arrow points downwards from the top-left to the bottom-right, indicating a flow or evolution of regulations. The diagram includes the following text:

- Energy Efficiency Directive (EU) 2023/1791
- Energy Performance of Buildings Directive EU/2024/75
- Ecodesign Directive 2009/125/EC
- Energy Labelling Regulation (EU) 2017/1369
- Ecodesign for Sustainable Products Regulation (ESPR) - Regulation (EU) 2024/1781
- Energy Efficiency Financing
 - European Structural Investment Funds; Horizon 2020; LIFE + funding;
 - European Funds for Strategic Investment; Member States' programmes; and so on.

At the bottom of the diagram is a blue box with the text: "How do we achieve energy efficiency in product design?"

Step 13: Finalise the content

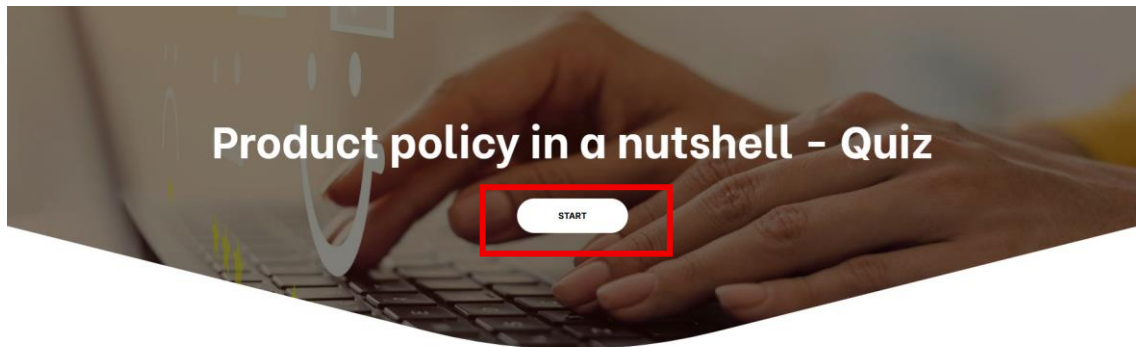
Once you have reviewed and engaged with all of the content, please select the “Quiz” button to begin the final assessment.

Review mode

The screenshot displays a 'Review mode' interface. On the left is a vertical navigation menu with a list of course topics, each accompanied by a blue checkmark indicating completion. The topics include: 'Product policy in a nutshell' (100% COMPLETE), 'How to register your products in EPREL', '13. IMPORTING PRODUCTS', 'Importing Products', '14. INTRODUCING YOUR PRODUCT ON THE MARKET', 'Introducing your product on the market', '14.1 Placing on the Market vs. Putting into Service', '14.2 Making Available on the Market', '14.3 Putting into Service', '14.4 Assembling your product', '15. MARKET SURVEILLANCE', 'Market Surveillance', '15.1 Market Surveillance Overview', '15.2 Market Surveillance - Suppliers', '15.3 Market Surveillance - Dealers', 'CONCLUSION', 'More information', and 'Conclusion'. A 'Completed' badge is visible next to the 'More information' item. The main content area has a dark blue background. It features a circular image of hands holding a document, the text 'Congratulations! You have reached the end of the content.', and the instruction 'You can review or proceed to the quiz.' A white button labeled 'QUIZ' is highlighted with a red rectangular box.

Step 14: Start the quiz

Click “Start” to answer five questions about the module information.



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Welcome to the course Product Policy in a Nutshell!

Click in the **START** button above to access to the quiz.

Step 15: Quiz

Read the quiz instructions and click “Start”.

Quiz

The test consists of five (5) questions of multiple choice, evaluated over a total of 100%, of which it is necessary to hit 50% to complete the course.

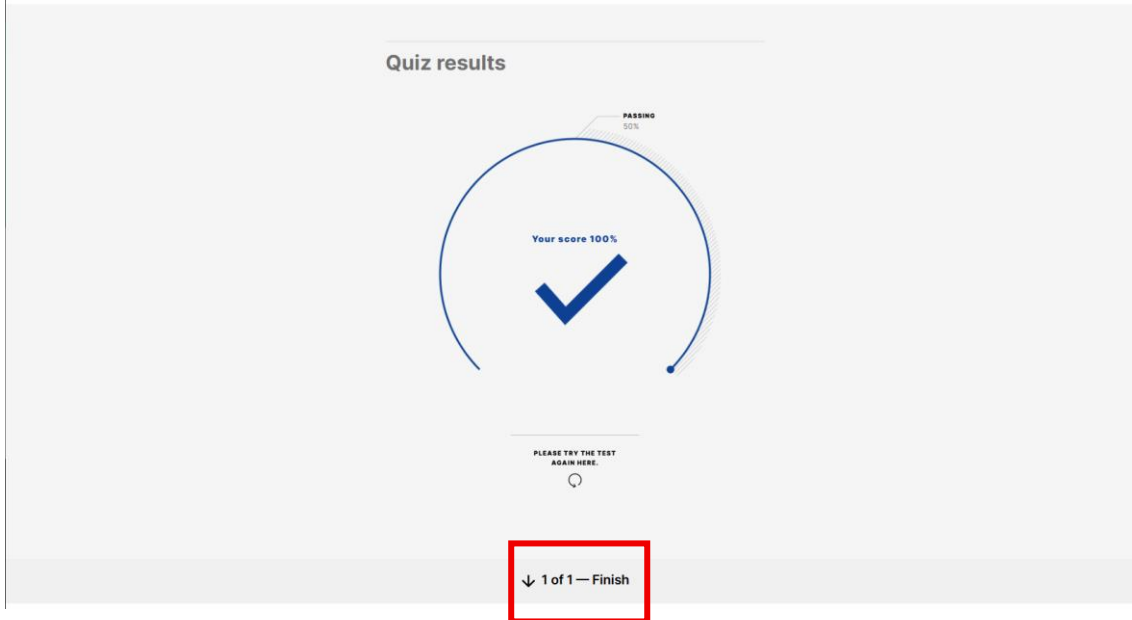
For the purposes of the final evaluation, there are three attempts to answer, so it is advisable to carefully review all questions.

[START >](#)

Step 16: Results of the quiz

Here are the quiz results. After passing the quiz, please click on "Finish" to get your certificate.

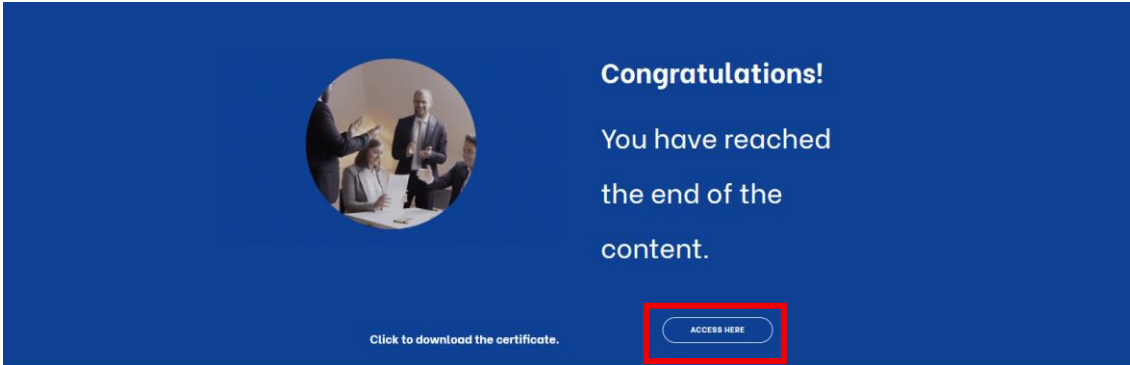
Review mode



The image shows a quiz results screen. At the top, it says "Quiz results". Below that is a circular progress indicator that is 100% complete, with a large blue checkmark in the center. Above the circle, it says "PASSING 50%". Below the circle, it says "Your score 100%". At the bottom of the screen, there is a button that says "↓ 1 of 1 — Finish". Above this button, there is a small icon of a person and the text "PLEASE TRY THE TEST AGAIN HERE.".

Step 17: The finalisation of the quiz

Click the certificate to download the document



Congratulations!

You have reached
the end of the
content.

[Click to download the certificate.](#)

[ACCESS HERE](#)

Step 18: Get your certificate

Click “Get Certificate” to download your certificate. Then, click the content to proceed to the next module if you wish.

The screenshot displays the 'COMPLIANCE SERVICES - ENG' website interface. The top navigation bar includes 'HOME', 'ABOUT COMPLIANCE SERVICE', and 'CONTACTS'. The main content area features a 'Simple Certificate' section with a 'Settings' dropdown and 'More' options. Below this, there are tabs for 'Issue a test certificate', 'Issued certificates', and 'Bulk operations'. A central instruction reads: 'Click the button below to open your certificate in a new browser window.' A green 'Get Certificate' button is highlighted with a red box. Below the instruction, there is a 'Quiz' button, a 'Jump to...' search field, and a 'Content' button, both of which are also highlighted with red boxes. The footer contains contact information for ADENE, an 'About Compliance Service' section, and buttons for downloading the app from the App Store and Google Play.



AUSTRIAN ENERGY AGENCY

The Compliance Services project is coordinated by the Austrian Energy Agency.



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